



Privacy Statement HomeShow B.V.

HomeShow B.V., legal seat at Industrieweg 47, 8071CS Nunspeet, is responsible for the processing of personal data as declared in this privacy statement.

Contact details:

HomeShow B.V.
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8071CS Nunspeet
+31 85 760 73 73
<https://www.homeshow.eu/>
info@homeshow.eu

Data Protection Officer

Mr. Nick Bos is the Data Protection Officer of HomeShow B.V. Mr. Bos can be reached at nick@homeshow.eu.

Personal data which we process

HomeShow B.V. processes your personal data because you use our services and/or because you provide these to us yourself.

Below you will find an overview of the personal data that we process:

- First and last name;
- Address;
- Phone number;
- E-mail address;
- IP address;
- Other personal data that you actively provide, for example by creating a profile on this website, through correspondence and by telephone;
- Location data;
- Data about your activities on our website;
- Data about your browsing behaviour across different websites;
- Internet browser and type of device.

Special and/or sensitive personal data that we process

Our website and/or service does not intend to collect data about website visitors under the age of 16. Unless they have permission from their parents or guardian. However, we cannot check whether a visitor is older than 16. We therefore advise parents to monitor their children's online activities in order to prevent the collection of data about their children without parental consent. If you are convinced that we have collected personal data about a minor without parental consent, then please contact us at info@homeshow.eu. We will then erase this data from our systems.

For what purpose and on what basis we process personal data

HomeShow B.V. processes your personal data for the following purposes:

- Handling payments;
- Sending out our newsletter;
- Being able to call or e-mail you if this is necessary to perform our services;
- Inform you about changes to our services and products;
- Offer you the possibility to create an account;
- To deliver goods and services to you;
- HomeShow B.V. also processes personal data if we are legally obliged to do so, such as data that we need for our tax return.

Automated decision making

HomeShow B.V. does not take decisions based on automated processing on matters that may have (significant) consequences for natural persons.



How long we retain personal data

HomeShow B.V. does not store your personal data longer than strictly necessary to achieve the purposes for which your data are collected. We use the following retention periods for the following (categories) of personal data:

Customers: (retention periods after termination of the commission contract)

Personal details	> Retention period: 2 years; correct functioning of services
Address	> Retention period: 2 years; correct functioning of services
Phone number	> Retention period: 2 years; correct functioning of services
IP address	> Retention period: 2 years; correct functioning of services
Other (provided by you)	> Retention period: 2 years; correct functioning of services
Location data	> Retention period: 2 years; correct functioning of services
Website activity	> Retention period: 2 years; correct functioning of services
Browsing behaviour	> Retention period: 2 years; correct functioning of services

Non-customers:

Website activity	> Retention period: 2 years; correct functioning of services
Browsing behaviour	> Retention period: 2 years; correct functioning of services
Contact requests	> Retention period: 2 years; correct functioning of services
Individual bids on real estate	> Retention period: 2 years; correct functioning of services
Request property value	> Retention period: 2 years; correct functioning of services
Curriculum Vitae	> Retention period: 4 weeks; correct application procedure
Other (provided by you)	> Retention period: 2 years; correct functioning of services

Sharing of personal data with third parties

HomeShow B.V. does not sell your data to third parties and only provides it if this is necessary for the execution of our agreement with you or to comply with a legal obligation. We enter into a data processing agreement with companies that process your data on our behalf to ensure the same level of security and confidentiality of your data. HomeShow B.V. remains responsible for these processes. With companies whose data we process on behalf of this entity, we conclude a processor agreement to ensure the same level of security and confidentiality of your data.

Cookies, or similar techniques, that we use

HomeShow B.V. uses functional, analytical and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone when you first visit this website. HomeShow B.V. uses cookies with purely technical functionality. These ensure that the website works properly and that, for example, your preferred settings are remembered. These cookies are also used to make the website work properly and to optimize it. In addition, we place cookies that track your browsing behaviour so that we can offer customized content.

Cookie: Google Analytics

Name: _utma

Purpose: Analytical cookie that measures website visits

Retention period: 2 years

Cookie: Google Recaptcha

Name: divers

Purpose: Checks anonymously if you are a person to prevent "spam bots" from automatically sending messages or leaving comments.

Retention period: 6 months

Cookie: Zopim

Name: divers

Purpose: Functional cookie to enable live chat

Retention period: Indefinitely

Cookie: Leadboxer

Name: divers

Purpose: Analytical cookie that can identify companies

Retention period: 10 years



Cookie: homeshow.eu / www.homeshow.eu

Name: divers

Purpose: Functional cookies that are used to make the website work well and that can optimize it for user-friendliness

Retention period: Indefinitely

You can opt out of cookies by configuring your internet browser so that it no longer stores cookies. In addition, you can also delete all data that was previously saved via the settings of your browser.

For more information, see: <https://cookieinformation.com/>.

View, modify or delete data

You have the right to access, correct or delete your personal data. In addition, you have the right to withdraw your consent for data processing or to object to the processing of your personal data by HomeShow B.V. and you have the right to data transferability. This means that you can submit a request to us to send the personal data that we have collected about you in a computer file to you or another organization mentioned by you.

You can send a request for access, correction, deletion, data transfer of your personal data or request for withdrawal of your consent or objection to the processing of your personal data to info@homeshow.eu.

To ensure that this request has been made by you, we request that you attach proof of your identity to the request. Please blur or hide your passport photo, MRZ (machine readable zone; the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN). This is to protect your privacy. We will respond to your request as quickly as possible, but in any case within four weeks.

HomeShow B.V. would also like to point out that you have the possibility to file a complaint with the the Dutch Data Protection Authority.

How we protect personal data

HomeShow B.V. takes the protection of your data seriously and takes appropriate measures to prevent abuse, loss, unauthorized access, unwanted disclosure and unauthorized changes. If you have the impression that your data is not properly protected or if there are indications of abuse, then please contact our customer service or at info@homeshow.eu.